



Terms and Conditions of Participation

Effective Date: April 2026

These Terms and Conditions ("Agreement") govern your participation in the Madinah Mentors Summer Programme 2026 ("the Programme"). The Programme is operated by **Desert Wave Tours**, a company registered in England and Wales, trading as **Madinah Mentors** ("we", "us", "our"). By submitting a registration or paying a deposit, you confirm that you have read, understood, and agreed to be bound by this Agreement in full.

1. Eligibility

- The Programme is open to males only, aged 18 to 25 at the time of the programme start date.
- Participants must hold a passport that is valid for at least 6 months beyond their departure date from the United Kingdom.
- British passport holders may be eligible to travel to Saudi Arabia via the Electronic Visa Waiver (EVW) route. It is the participant's sole responsibility to verify current entry requirements before travel.
- We reserve the right to decline any application at our discretion without obligation to provide a reason.

2. Registration and Deposit

- A non-refundable deposit of **£250** is required to secure your place on the Programme.
- Payment of the deposit constitutes acceptance of these Terms and Conditions in full.
- Submission of a registration form does not guarantee a place. A place is only confirmed upon receipt of the deposit and written confirmation from Madinah Mentors.
- Places are strictly limited and allocated on a first-come, first-served basis.

3. Programme Fees and Payment Plans

The total Programme fee varies depending on the payment plan selected at the time of registration:

- **Monthly Plan:** £1,850 total — spread over monthly instalments.
- **Two Instalments:** £1,750 total — paid in two scheduled payments.
- **Full Payment:** £1,650 total — paid in a single upfront payment.

All fees are inclusive of accommodation in Madinah, structured Arabic classes (3 hours per day, 5 days a week), daily Quran sessions held in Masjid Nabawi, scholar circles and tarbiyya, the horse riding programme, Umrah and Yanbu excursions, and one meal per day. Flights are **not** included unless explicitly confirmed in writing.

- All payments must be completed in full by 1 July 2026, prior to the programme start date.
- Failure to complete payments by the agreed schedule may result in forfeiture of your place without refund of amounts already paid.

4. Cancellation and Refund Policy

The following cancellation policy applies to all participants:

- **Deposit (£250):** Non-refundable under all circumstances, including cancellation, withdrawal, or removal from the Programme.
- **Cancellation 60 or more days before 30 July 2026:** A partial refund of amounts paid beyond the deposit will be issued. The refund amount will be confirmed in writing at the time of cancellation and will take into account costs already committed by Madinah Mentors on your behalf.
- **Cancellation 30 to 59 days before 30 July 2026:** No refund will be issued.
- **Cancellation fewer than 30 days before 30 July 2026:** No refund will be issued. The full amount paid is forfeited.

All cancellations must be submitted in writing to contact@madinahmentors.com. The date of receipt of the written cancellation will determine the applicable refund tier. We strongly recommend that participants obtain comprehensive travel insurance to cover cancellation costs.

5. Programme Changes and Cancellation by Madinah Mentors

- We reserve the right to modify the Programme schedule, activities, accommodation, or itinerary at any time where circumstances require, including but not limited to changes in Saudi Arabian regulations, safety concerns, or force majeure events.
- In the unlikely event that we are required to cancel the Programme in its entirety prior to departure, participants will receive a full refund of all amounts paid, excluding any third-party costs already incurred (such as flights booked independently).
- We accept no liability for any losses, costs, or expenses incurred by participants as a result of Programme changes or cancellation, including flight or travel costs.

6. Participant Conduct and Removal

All participants are expected to conduct themselves in a manner consistent with Islamic values and the ethos of the Programme at all times, both within and outside of scheduled sessions.

- We reserve the absolute right to remove any participant from the Programme at any time if, in our reasonable judgement, their conduct is disruptive, harmful, disrespectful, or contrary to the values of the Programme.
- Removal from the Programme due to misconduct will result in **no refund** of any amounts paid, including the deposit.
- Participants who are removed may be required to arrange their own return travel at their own cost and expense.
- Examples of misconduct include but are not limited to: disrespectful behaviour toward staff, scholars, or other participants; violation of Saudi Arabian laws or cultural norms; possession or use of prohibited substances; and repeated disregard of Programme rules.

7. Activities and Liability Waiver

The Programme includes physical and outdoor activities, including but not limited to horseback riding, beach excursions, and travel between locations. By agreeing to these Terms, participants acknowledge and accept the following:

- Participants take full personal responsibility for their own safety and wellbeing during all Programme activities.
- Madinah Mentors, Desert Wave Tours, and their staff, volunteers, and partners accept no liability for any injury, illness, loss, damage, or death arising from participation in any Programme activity, including horseback riding.

- Participants confirm that they are physically fit and capable of participating in the activities included in the Programme.
- Participants must inform us in writing of any relevant medical conditions, disabilities, or dietary requirements at the time of registration. Failure to disclose relevant medical information releases Madinah Mentors from any associated liability.
- We strongly recommend that all participants obtain comprehensive travel and medical insurance prior to departure. We will not be held responsible for costs arising from medical emergencies, evacuation, or hospitalisation.

8. Travel, Visas and Documentation

- Flights to and from Madinah are not included in the Programme fee unless explicitly confirmed in writing.
- It is the sole responsibility of each participant to obtain all required travel documentation, including a valid passport, visa or Electronic Visa Waiver (EVW), and any other entry requirements for Saudi Arabia.
- Madinah Mentors accepts no liability for participants who are unable to travel due to documentation issues, visa refusals, or changes in entry requirements.
- We may, at our discretion, provide guidance on the EVW process. This does not constitute legal or immigration advice.

9. Photography, Video and Media

- The Programme will be documented through photography and video for promotional, marketing, and archival purposes.
- All photographs, videos, and other media content captured during the Programme by Madinah Mentors or its representatives are the sole property of Desert Wave Tours trading as Madinah Mentors.
- By registering for the Programme, participants grant Madinah Mentors a perpetual, royalty-free licence to use their likeness in any media content captured during the Programme for marketing and promotional purposes, including on social media, websites, and printed materials.
- Participants who object to being included in media content must notify us in writing prior to the Programme start date.

10. Data Protection and Privacy

- Desert Wave Tours trading as Madinah Mentors is committed to protecting your personal data in accordance with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.
- Personal data collected during registration will be used solely for the purpose of administering the Programme and will not be sold or shared with third parties without your consent, except where required by law or necessary to deliver the Programme.
- By registering, you consent to us contacting you with Programme-related information and updates. You may withdraw this consent at any time by contacting us in writing.

11. Governing Law and Disputes

- These Terms and Conditions are governed by and construed in accordance with the laws of England and Wales.
- Any dispute arising from or in connection with these Terms shall be subject to the exclusive jurisdiction of the courts of England and Wales.
- In the event of a dispute, we encourage participants to contact us in the first instance at contact@madinahmentors.com to seek an amicable resolution.

12. General Provisions

- These Terms constitute the entire agreement between the participant and Madinah Mentors with respect to the Programme.
- We reserve the right to amend these Terms at any time. Any amendments will be communicated to registered participants in writing.
- If any provision of these Terms is found to be invalid or unenforceable, the remaining provisions shall continue in full force and effect.
- Failure by Madinah Mentors to enforce any provision of these Terms shall not constitute a waiver of our right to do so in the future.

*Desert Wave Tours trading as Madinah Mentors | Registered in England and Wales | contact@madinahmentors.com
These Terms and Conditions were last updated in April 2026. Please retain a copy for your records.*